

RASCI Summative Assessment Framework

The assessment will happen based on the following chart:

Level L1-L4 | 50% MCQ + 50% Viva

Knowledge based	(written test)							
Level of Understanding	No. of Questions	Marks per Question	Max. Marks		Nature of test	Nature of questions	Duration	Remarks
Easy	21	1	21		Written	Multiple choice	1 hour	Uniform NOS coverage in questions
Average	10	2	20		Written	Multiple choice		
Difficult	3	3	9		Written	Multiple choice		
Total Marks			50					
Skill based	(written test)							
Level of Understanding	No. of Questions	Marks per Question	Max. Marks	Choice of questions	Nature of test	Nature of questions	Duration	Remarks
Easy	21	1	21		Written	Multiple choice	1 hour	Uniform NOS coverage in questions
Average	10	2	20		Written	Multiple choice		
Difficult	3	3	9		Written	Multiple choice		
Total Marks			50					
Grand Total			100					
Pass Percentage			70%					Minimum reqd

Important Instructions:

- The assessment for Skills will be conducted digitally through multiple choice questions
- The questions will be based on case lets or situations; the learners are required to interpret the situations, apply the knowledge and answer the questions.
- The marking, rubrics and tabulation of these results will be automated.
- Certified assessors are not mandatory for assessment of NSQF level 4 and below job roles as assessment is conducted in comprehensively digital manner.
- The assessor's role for the Job Roles below NSQF Level 4 gets limited to that of a proctor only. Therefore, the Assessment Agencies can employ qualified proctors with approved SDMS login credentials for such assessments.

Level L5-L7 50% MCQ + 50% Viva

Knowledge based	(written test)							
Level of Understanding	No. of Questions	Marks per Question	Max. Marks		Nature of test	Nature of questions	Duration	Remarks
Easy	21	1	21		Written	Multiple choice	1 hour	Uniform NOS coverage in questions
Average	10	2	20		Written	Multiple choice		
Difficult	3	3	9		Written	Multiple choice		
Total Marks			50					
Skill based (Viva Voce)	No. of Questions	Marks per Question	Max. Marks	Choice of questions	Nature of test	Nature of questions	Duration	Remarks
	5	10	50	8	Viva	5 questions asked from NOS within a choice of 8. Each answer will be evaluated on 5 observable traits of 2 marks each.	20 minutes per student hour	Local language allowed for answers
Grand Total			100					
Pass Percentage			70%					Minimum reqd

Important Instructions:

- The assessment for Skills (Theory) will be conducted digitally through multiple choice questions
- The Viva questions will be based on case lets or situations; the learners are required to interpret the situations, apply the knowledge and answer the questions.
- The marking, rubrics and tabulation of these results will be automated.

Criteria for Assessments for QP of a Job Role

Criteria for Assessment of Trainees

Job Role	Team Leader
Qualification Pack	RAS / Q0105
Sector Skill Council	Retail

Guidelines for Assessment:

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC
2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC
3. Individual assessment agencies will create *unique question papers for theory part for each candidate at each examination/training centre* (as per assessment criteria below)
4. Individual assessment agencies will create *unique evaluations for skill practical for every student at each examination/training centre* based on this criteria
5. To pass the Qualification Pack, every trainee should score a minimum of 70%.

Sr. No.	Code	NOS	Total Mark (100)	Marks Allocation	
				Theory	Skills Practical
1	RAS / N0146	To organize the display of products at the store	100	4	4
2	RAS / N0139	To plan visual merchandising		4	4
3	RAS / N0140	To establish and satisfy customer needs		4	4
4	RAS / N0147	To process the sale of products		4	5
5	RAS / N0148	To maintain the availability of goods for sale to customers		6	3
6	RAS / N0131	To allocate and check work in your team		6	3
7	RAS / N0150	To monitor and solve customer service problems		4	5
8	RAS / N0145	To communicate effectively with stakeholders		4	5
9	RAS / N0122	To help maintain healthy and safety		4	5
10	RAS / N0137	To work effectively in your team		5	8
11	RAS / N0138	To work effectively in your organisation		5	4
Total			100	50	50

Criteria for Assessments for QP of a Job Role

Criteria for Assessment of Trainees

Job Role	Department Manager
Qualification Pack	RAS / Q0106
Sector Skill Council	Retail

Guidelines for Assessment:

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC
2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC
3. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training centre (as per assessment criteria below)
4. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training centre based on this criteria.
5. To pass the Qualification Pack, every trainee should score a minimum of 70%.

Sr. No.	Code	NOS	Total Mark (100)	Marks Allocation	
				Theory	Skills Practical
1	RAS / N0139	To plan visual merchandising	100	4	4
2	RAS / N0140	To establish and satisfy customer needs		4	4
3	RAS / N0141	To monitor and manage store performance		4	4
4	RAS / N0142	To provide leadership for your team		4	5
5	RAS / N0143	To build and manage store team		4	5
6	RAS / N0131	To allocate and check work in your team		4	5
7	RAS / N0144	To develop individual retail service opportunities		6	3
8	RAS / N0145	To communicate effectively with stakeholders		4	5
9	RAS / N0122	To help maintain healthy and safety		4	5
10	RAS / N0137	To work effectively in your team		4	4
11	RAS / N0138	To work effectively in your organisation		4	4
12	RAS / N0151	To manage a budget		4	2
Total			100	50	50

Level L8-L10	50% MCQ + 50% Viva

Knowledge based	(written test)							
Level of Understanding	No. of Questions	Marks per Question	Max. Marks		Nature of test	Nature of questions	Duration	Remarks
Easy	21	1	21		Written	Multiple choice	1 hour	Uniform NOS coverage in questions
Average	10	2	20		Written	Multiple choice		
Difficult	3	3	9		Written	Multiple choice		
Total Marks			50					
Skill based (Viva Voce)	No. of Questions	Marks per Question	Max. Marks	Choice of questions	Nature of test	Nature of questions	Duration	Remarks
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Grand Total			100					
Pass Percentage			70%					Minimum reqd

Important Instructions:

- The assessment for Skills (Theory) will be conducted digitally through multiple choice questions
- The Viva questions will be based on case lets or situations; the learners are required to interpret the situations, apply the knowledge and answer the questions.
- The marking, rubrics and tabulation of these results will be automated.